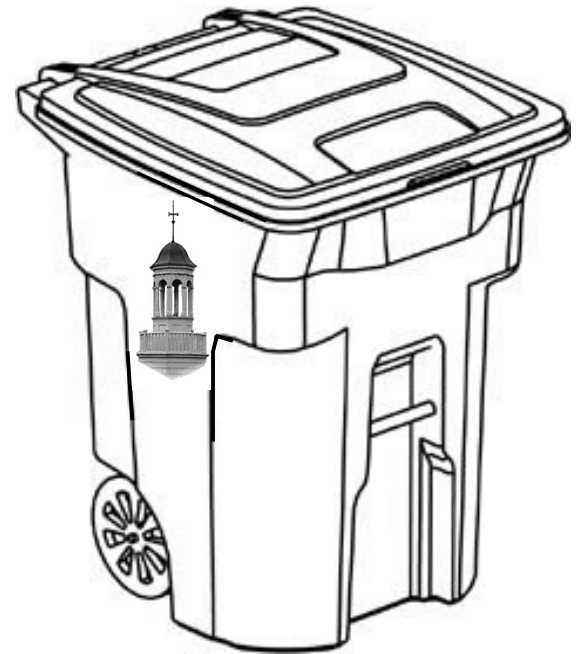


City of Shelby

Sanitation Division

It's Here!



WHAT IS AUTOMATED COLLECTION?

Automated collection is a system of garbage collections that requires a special vehicle and garbage container. Each home is furnished with a special container, which the resident rolls to the curbside on the day of collection. The vehicle is equipped with a lifting mechanism, which will lift and empty the contents, and return the container to its original position. After collections, the resident rolls the durable weather-resistant container back into their rear yard as required by City Ordinance.

WHY IS AUTOMATED COLLECTION BETTER THAN TRADITIONAL METHODS?

The most important feature of the automated system is that it allows the City to collect garbage much more efficiently. Since the automated collection vehicle requires a crew of only one driver as compared to a crew of four persons, significant long term financial savings in labor costs can be achieved.

The City's current manual collection is very labor intensive, and workers are at high risk for injury, such as back and muscle strains, cuts, and needle sticks when bags are punctured. Since manual loading of garbage is eliminated with automated equipment, job injuries will be significantly reduced, thereby decreasing worker's compensation claims and insurance premiums paid by the City.

The City will provide a 96 gallon extremely durable container with a close fitting lid, this compares to three (3) thirty two (32) gallon cans. Or a 64 gal can for the elderly or handicapped.

The animal-proof, tough container with a stay-on lid helps reduce windblown litter and improves the appearance of the neighborhood. These containers are maneuverable and easy to roll regardless of weather conditions. Please do not place any material on the lid or beside the container, as they will not be picked up.

HOW MUCH WILL THIS COST ME?

The roll out container will be provided at no additional charge to you. Your garbage collection fee will remain the same. There will be no additional charge for disabled or elderly residents approved for backyard pickup.

While it's impossible to assure anyone that rate increases will not be needed in the future, the automated collection system will control two of the largest cost components, labor and related insurance costs.

MAY I CONTINUE TO USE MY OLD CONTAINER?

The new automated truck will only lift the new container, so place all your refuse in it. In the informational package provided to you is a "sticker". If you no longer want your old container, please place the "sticker" on your container and place it at the curb on your collection day and we will remove it for you. If you have several cans to dispose of, stack them and place the "sticker" on the outside can.

HOW WILL THIS COLLECTION SYSTEM WORK FOR ME?

Your regular household garbage and solid waste must be placed in the container. You will be serviced once a week, and your collection day will remain the same at present time, but may change in the future.

Yard waste must be in piles no larger than 3 feet wide by 3 foot high by 4 feet long and will be picked up by the sway car on a routine basis.

Any bulky items such as old furniture, mattresses, appliances should be disposed of at the landfill. There will be a minimum of two (spring/fall) bulky item pickups per year. Dates to be set by council.

You are encouraged to recycle to save space in the landfill. Use the drop off center located on Market Street for your recycling needs. If you need more information on this service, please call the Sanitation Division at 704-484-6846.

WHAT TYPE OF REFUSE CAN I PUT IN THE CONTAINER?

Typical household waste, materials such as: paper, clothing, packing materials, small non-recyclable boxes, etc. It is required all these items be bagged for efficient dumping operations.

In the interest of container cleanliness, we encourage you to use plastic bags for wet garbage and to occasionally hose out the container.

Pet waste must be double bagged and tied in order to avoid odor and for health concerns.

WHAT KIND OF REFUSE MUST NOT BE PLACED IN THE CONTAINER?

No debris from construction, remodeling or demolition, such as plaster, tile, bricks, cement, etc.

No hot ashes, flammable or hazardous materials such as oil, gas, paint, or asbestos.

No large appliances, furniture, or carpeting.

No liquid waste.

No loose human waste and farm waste from animals.

No dirt or rocks.

No dead animals. Contact the department for proper disposal.

Do not place anything on top of the containers.

WILL THIS 96-GALLON CONTAINER BE SUFFICIENT CAPACITY FOR MY GARBAGE?

National surveys indicate that 96 gallons per week is adequate for an average household.

You are encouraged to reduce your waste by taking your recyclable items (newspapers, plastics #1 (PETE) and #2 (HDPE), aluminum cans, tin and steel cans, magazines, junk mail) to a Drop-off Recycling Point.

WHERE DO I PLACE MY CONTAINER, AND WHAT ABOUT PARKING ON COLLECTION DAY?

The container must be placed at the street curb, and away from vehicles, mailboxes, low hanging branches, shrubbery or other obstacles.

Corner houses should place container on street address, not on the side street.

We ask that you do not park your vehicle at the curb so that the truck can easily approach the container.

WHAT HAPPENS IF I CANNOT ROLL THE CONTAINER TO THE CURB?

The City has made available an exemption to a resident who is physically unable to place their container at the curbside. The resident must complete an application and a Public Works Official will visit, verify and assist in the placement of the cart for backdoor pickup.

No resident will be granted a waiver who has an individual living in the household who is capable of placing the container at the curb.

WHO REPLACES DAMAGED OR STOLEN CONTAINERS?

If the damage is your fault, you will be required to pay for replacement. For example, any container that is destroyed by hot ashes or coal shall be replaced at your expense.

If the container is stolen from your residence at a time other than when it should normally be out, you will be required to pay for replacement. You will be responsible to file a police report of the stolen container as soon as you discover it is missing.

If the City damages your container during collection, or if it is stolen while out on a collection day, your container will be replaced at no cost to you. Each case will be investigated.

If the occupant moves, the container is issued to the address with a special ID and should be left for the next occupant to use.

WHAT ABOUT HOLIDAY COLLECTION SCHEDULES?

Garbage collection on City observed holidays, will be off schedule for the week. Please call the Sanitation Division at 704-484-6837 for additional information.